Occupant comfort survey

EQ5.1 | Possible point

Glossary

Intent

To provide for the assessment of building occupants' comfort as it relates to thermal comfort, acoustics, indoor air quality (IAQ), lighting levels, building cleanliness and any other comfort issues.

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Requirements

- Implement an occupant comfort survey and complaint response system to collect anonymous responses about thermal comfort, acoustics, IAQ, lighting levels, building cleanliness and other occupant comfort issues. The survey must be collected from a representative sample of building occupants making up at least 30% of the total occupants, and it must include an assessment of overall satisfaction with building performance and identification of any comfort-related problems.
- Document survey results and corrective actions to address comfort issues identified through the surveys.
- Conduct at least 1 occupant survey during the performance period.

Credit substitution available

You may use the LEED v4 version of this credit on v2009 projects. For more information check out this article.

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