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From **Friday, May 15, 8:00 PM to Monday, May 18, 8:00 AM EST**, USGBC.org will be offline for site maintenance.
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| v3 - LEED 2008

Occupant comfort - occupant survey

EQc2.1 | Possible 1 point

Glossary

Intent

To provide for the assessment of building occupants' comfort as it relates to thermal comfort, acoustics, indoor air quality, lighting levels, building cleanliness and any other comfort issues.

Requirements

Implement an occupant comfort survey and complaint response system to collect anonymous responses about thermal comfort, acoustics, indoor air quality, lighting levels, building cleanliness and other occupant comfort issues. The survey must be collected from a representative sample of building occupants making up at least 30% of the total occupants, and it must include an assessment of overall satisfaction with building performance and identification of any comfort-related problems.

Document survey results and corrective actions to address comfort issues identified through the surveys.

Conduct at least one occupant survey during the performance period.

Address
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1-800-795-1747

Outside the United States:
1-202-742-3792

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