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Occupant comfort survey

Possible 1 point

1 result in**All** .

- Glossary

Intent

To assess building occupants' comfort.

Requirements

Establishment

None

Performance

Administer at least one occupant comfort survey to collect anonymous responses regarding at least the following:

- acoustics;
- building cleanliness;
- indoor air quality;
- lighting;
- thermal comfort; and

The responses must be collected from a representative sample of building occupants making up at least 30% of the total occupants.

Document survey results. Develop and implement a corrective action plan to address comfort issues if the results indicate that more than 20% of occupants are dissatisfied.

Perform at least one survey and implement corrective actions. At a minimum, perform one new survey at least once every 2 years.