



## Occupant comfort survey

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Possible 1 point

### Intent

To assess building occupants' comfort.

### Requirements

#### Establishment

None

#### Performance

Administer at least one occupant comfort survey to collect anonymous responses regarding at least the following:

- acoustics;
- building cleanliness;
- indoor air quality;
- lighting;
- thermal comfort; and

The responses must be collected from a representative sample of building occupants making up at least 30% of the total occupants.

Document survey results. Develop and implement a corrective action plan to address comfort issues if the results indicate that more than 20% of occupants are dissatisfied.

Perform at least one survey and implement corrective actions. At a minimum, perform one new survey at least once every 2 years.